

Franchot L. Pratt, MBA, LNHA, LNFA

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LICENSED HEALTHCARE & GENERAL MANAGEMENT PROFESSIONAL

Respected healthcare leader who is passionate about serving and protecting the elderly. Professional and tactful demeanor allows for effective dealings with staff, residents, family members, visitors, physicians, government agencies, and the general public, even under stressful or emotional circumstances. Possesses a keen sense of business management, guided by a strong set of values and ethics. Ensures the highest degree of quality care is provided to residents at all times. Licensed in Missouri and Texas. Willing to relocate.

AREAS OF EXPERTISE:

Visionary Leadership • General Management • Operations Management • Resource Management • Resident Relations
Strategic Business Planning • Problem-Solving • Healthcare Compliance • Regulatory Compliance • Fiscal Accountability Conflict Resolution • Change Management • Policy & Program Development • Process Improvement & Development

PROFESSIONAL ACHIEVEMENTS

Zion LTC/ Reach SRZ – Texas/Missouri

CEO/ Regional of Operation

- Highly driven, results oriented focused Health Care Administrator. Fosters an atmosphere of trust and integrity with Board of Directors, Staff, and Clients. Talented at identifying and developing businesses and team members to produce substantial growth.

Areas of Expertise

- Strategic Direction
- Staff Management
- Financial Planning
- Compliance: Rules and Regulations

- Performance Improvement
- Leadership
- Negotiations

Reach SRZ – Missouri
2018 – Current

July

Administrator

- Coordinating the production and dissemination of regional communications – newsletters, bulletins, etc

Preparation of reports, presentations, and other documentation

- Participate fully as a member of the team, being flexible in adjusting to changing work priorities and effectively contributing to a positive work environment
- Study and analyze the progress reports submitted by the departmental heads
- Make strategies for the branch office in adherence with the head office's objectives
- Communicate the policies, strategies and goals determined by the head office to employees
- Finalize the budget for the branch office and implement cost control measures at work
- Provide effective administration in support of tender production to minimize turnaround, maximize quality, business performance and customer satisfaction
- A passion for supporting others and providing administrative excellence
- Implements the control and effective utilization of the physical and financial resources of the facility
- Development and implementation of policies/procedures to ensure a safe, efficient, high quality service is provided; liaison with Regional Office, to ensure accurate reporting takes place and company standards are met
- Oversees and audits nursing services to ensure high quality nursing delivery systems
- Responsible for developing and managing the Continuing Care
- Recruits, selects and retains department managers; educates and develops those managers so goals of each department are accomplished
- Motivates and empowers employees to perform at their highest level; uses participative style of management allowing employees to share in policy development
- Provide training to department leaders in pertinent cost control and financial management techniques and methods, enabling them to become directly responsible for development and management of their own budget
- Responsible for the development, implementation and execution of the Continuing Care quality assessment and assurance program
- Fosters a smooth functioning, efficient operation through timely and effective resolution of grievances from residents, families and/or staff
- Establishes a system to track and record cost; responsible to maintain accurate and timely control of Continuing Care finances

- Develop an environment that allows for creative thinking, problem solving, and empowerment in the development of a facility management team

CommuniCare – Missouri, Statewide

February 2018 – July 2018

Mobile Nursing Home Administrator

Guidance and direction of overall operations and clinical oversight for more than 4 Skilled Nursing Facilities across the State of Missouri ranging from 60 to 167 bed facilities, managing up to 150 employees.

- Responsible for daily operations including admissions and discharges, hiring and training of department leaders, budgets, implementation of departmental policies and procedures, and interactions with residents and families.
- Ensured Company, State, and Federal regulatory compliance. Provided support needed by department leadership to maintain compliance for CMS standards. QAPI and Safety Committee oversight.
- Managed financial and budget operations, monitored spending, and maintained facility profits each month.
- Ensured adequate staffing while ensuring continuity and consistency in delivery quality of services to residents.
- Reviewed potential resident prospects with Marketing Director to continue development of census growth.
- Supervised the delivery of health care while ensuring the highest levels of safety and well-being for all residents.
- Engaged staff to become a team in all areas of the home through better communication. Daily "Team Building" efforts were made to create a solid cohesive team to ensure better overall care and contentment for the residents.
- Initiated development and furthered educational activities. Brought in external training providers. Ensured training and development resources were available to all staff.

Fundamental – Missouri, Statewide

August 2015 – September 2017

Mobile Nursing Home Administrator

- Guidance and direction of overall operations and clinical oversight for more than 7 Skilled Nursing Facilities across the State of Missouri ranging from 60 to 167 bed facilities, managing up to 150 employees.
- Responsible for daily operations including admissions and discharges, hiring and training of department leaders, budgets, implementation of departmental policies and procedures, and interactions with residents and families.
- Ensured Company, State, and Federal regulatory compliance. Provided support needed by department leadership to maintain compliance for CMS standards. QAPI and Safety Committee oversight.
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Loch Haven Nursing Home – Macon, MO

April 2015 – July 2015

Administrator in Training

- Achieved competency in the oversight of all departments within the facility by assisting the Executive Director/ Preceptor in managing day-to-day functions in accordance with current federal, state, and local standards, guidelines and regulations governing long-term care facilities.
- Actively participated in management decisions during problem solving sessions; assisted with complaints/incident investigations from report to completion.
- Conducted daily rounds using eyes, ears, and nose, and reported any concerns or problems to the appropriate department manager; followed-up to assure solution was reached.
- Received education on the interrelationships of the facility with outside parties and government agencies (such as the Centers for Medicare and Medicaid Services); and a study of regulations and requirements associated with the operation of a skilled nursing facility.
- Familiarized with accounting tasks such as accounts payable, receivables, logging to the general ledger, etc.

Reliant Care Management Company – Maryland Heights, MO

August 2014 – March 2015

Evening/Night-Shift Supervisor

- Member of the traveling management team; managing 5 skilled nursing facilities within Northwestern Missouri.
- Oversaw 40+ member staff, overall care for 700+ residents, all business functions, and facility management.
- Assisted in the planning and monitoring of staffing during shift changes to ensure all floors and facilities were properly staffed by effectively and economically managing personnel and material resources.
- Promoted teamwork and accountability among all staff members, encouraging them to show dignity and compassion to all residents.
- Ensured full adherence to all company policies and state/federal regulations; obtained all witness and code green paperwork when applicable.

- Assured that the highest degree of quality care was provided to residents at all times; including addressing staff and resident questions or concerns related to medication, falls/injuries, medical concerns, altercations, etc.
- Ensured the facilities were properly maintained by staff at all times; communicated with RCC/Facility Nursing Advisors after assessing residents, ensured proper procedures were in place.
- Monitored turning and repositioning of residents; and monitored medication passes of CMTs, LPNs, and RNs.
- Completed leave report for the day shift to follow-up on any outstanding concerns or issues.

Adams County Juvenile Detention Center – Quincy, IL

December 2000 – August 2015

Juvenile Detention Officer

- Managed and facilitated staff development and in-service training to maintain knowledge of effective methods, industry standards, quality professional standards and general liability to ensure adherence to established policies and procedures within the legal framework of the juvenile justice system.
- Implemented policies, procedures and techniques to maintain public safety; secured and controlled juvenile offenders.
- Prepared legal correspondence and memorandum for attorney partners; advised court officials on quality and quantity of inmate work performance, disturbances, rule violations and unusual occurrences.
- Conducted pre-hearing and pre-sentencing investigations; testified in court on inmate background and investigation analysis; recommended sentencing and sentencing conditions.
- Performed initial inmate assessment and analysis to begin research process and customize inmate development plan; coached and developed coping skills for inmate to return to positive and productive living and empowered life skills following completion of sentencing.
- Established liaison networks with parole officers, community agencies, correctional institution staff, psychiatric facilities and after-care agencies to improve success rate of compliance for offender in their life adjustment upon completion of sentencing.
- Worked directly with law enforcement team and court officials to achieve sustained inmate success in post sentence completion life adjustment.

EDUCATION & CREDENTIALS

Texas Health & Human Services Commission
 Current
Licensed Nursing Facility Administrator

Missouri Health & Senior Services
Current
Licensed Nursing Home Administrator

Ashford
University
Clinton, IA
Master of Business Administration

Quincy
University
Quincy, IL
Bachelor of Science, Business Administration

COMPUTER SKILLS

Microsoft Office (Excel, Project, Word, PowerPoint, Outlook)

AFFILIATIONS

Missouri Healthcare Association
Junior Achievement of Northern Missouri